

# Managing your booking

## Ending your booking



## Ending a booking

When you are finished with the vehicle, use the link in your SMS to end your booking. This should be the last thing you do.

Ensure you:

- Turn the car off
- Plug it in to charge
- Remove all personal belongings and any rubbish
- Ensure all doors are properly closed and lock up by tapping your card.

Then tap 'End booking' – and you're done!

## Helping the next user

Some hubs will require you to input the bay number to indicate where the car is parked for the next user.

Once you've selected the parking bay number, you can end your booking.

## Trouble ending your booking?

Bookings can only be ended when a vehicle is where it's meant to be, the vehicle is turned off, and doors are locked.

Give us a call on 0800 2 ZILCH if you're stuck!